



QUALITY POLICY

Given the inescapable need to be competitive in an increasingly demanding market, the Directors of FUNVISA, S.A. have decided to establish a **QUALITY POLICY**, which through the implementation of a **QUALITY SYSTEM** makes us capable to meet the requirements demanded by the customer, continuously improving and meeting the requirements of the UNE-EN-ISO 9001: 2015.

With the dissemination of this **QUALITY POLICY**, the Management, in addition to it being understood by the entire organization, expects it to be fulfilled to achieve the following objectives:

1. PERMANENTLY SATISFY CUSTOMER EXPECTATIONS

2. BE COMPETITIVE IN THE MARKET, eliminating waste in operations that do not incorporate added value to the product, **REDUCTION OF COSTS**.

3. WORK THROUGHOUT THE ORGANIZATION, via the philosophy or culture of **ZERO DEFECTS**.

4. PRACTICE, throughout the **ORGANIZATION**, the work organized through teamwork, that is, the participation of all the staff in the resolution of problems and in the **CONTINUOUS IMPROVEMENT** of the organization.

5. ADOPT BEFORE THE APPEARANCE OF ANY PROBLEM the necessary corrective and preventive actions, investigating the potential causes of the failures and eliminating them.

6. WORK IN ADVANCED QUALITY PLANNING, which consists of **PLANNING** the work activities, **EXECUTING THEM** according to the plan and **EVALUATING** the results to be able to make the appropriate adjustments.

7. INVOLVE OUR SUPPLIERS

8. TRAIN ALL THE PEOPLE OF THE ORGANIZATION.

9. INFORM the staff of the results that are obtained.

This **ADDRESS IS COMMITTED** to provide all the means at its disposal necessary to comply with this **QUALITY POLICY**.

To achieve this objective, the general management has established in writing the company's quality policy; This policy is framed within a global management plan of the company prepared by the general management and has been made known, implemented and maintained at all levels of the organization.

In order to achieve the points included in the quality policy, specific and quantifiable quality objectives are established annually, which are reviewed annually by the quality committee.

FUNVISA, S.A.

Raúl García Cabrero
Director/Gerente
Enero 2019